Dee Wheeler Dee.wheeler@dot.state.ma.us CSR IV New Bedford RMV Years of Service: 33



Q: What is one aspect of your job you enjoy?

A: Problem resolution for co-workers, as well as customers.

Q: What has your experience been working at the RMV during the COVID-19 crisis?

A: It's challenging with the new protocols, but there is also a heightened sense of camaraderie. There have been a few people who are stressed with the current status. I like to help diffuse the situation and alleviate their stress.

Q: Why did you become a Steward?

A: I've always been the go-to person. I am glad I am finally in a position to be able to be a Steward. Over 2 decades of experience on the other side of the fence has given me a unique perspective to be able to help members.

Q: What's a fun fact about yourself?

A: I have 13 chickens. They are a lot like dogs, but with feathers. And they give me breakfast.